

Privacy Collection Notice – Sanofi Contact Us Page

Sanofi-Aventis Australia Pty Ltd (ACN 008 558 807) and our related affiliates (together the **Company, we, us, our** and other similar expressions) will, as part of your enquiry, collect personal information about you (e.g. your first name, last name, contact details) and additional personal information that you may provide, including sensitive information (eg health or racial information), during the course of your enquiry, including information provided to our affiliates, third party service providers or contractors, following the initial collection as may be required to answer your enquiry.

Purpose of collection

In general, we collect, hold, use and disclose personal information so we can:

- respond to your enquiry, including any medical information enquiries
- carry out our administrative, quality assurance and complaint handling activities; and
- meet our legal obligations in relation to adverse event reporting;

Who we usually disclose information to

Depending on your enquiry, we may disclose the personal information we collect to our related affiliates, service providers and contractors that help us in responding to your enquiry, including:

- third party medical information service provider
- third party logistics service provider
- as permitted, required or authorised by or under law (including any legally binding direction of an applicable regulatory authority)

Access to privacy policy

For more information about how we collect, store, use and disclose personal information, our privacy policy is available by visiting <https://www.sanofi.com.au/en/privacy-policy>.

Disclosure to overseas recipients

Our affiliates, services providers and contractors may be located overseas and we may send personal information to those recipients who are located in the United Kingdom, Malaysia, India, Philippines, Singapore, United States of America and Europe.

Consequences if information is not collected

If we are not provided with all the personal information we request, we may not be able to respond to your enquiry.

Access, correction and complaints

We have a privacy policy which includes further information about how we collect, store, use and disclose personal information, about how you may access the personal information about you that is held by us and seek correction of that information and about how you may complain about a breach by us of the Australian Privacy Principles set out in the *Privacy Act 1988* (Cth) and how we will deal with your complaint.

Who to contact?

If you have any queries about how we collect, store, use and disclose personal information, you can contact our Privacy Officer by email at privacyofficer.australia@sanofi.com.